Contact the ER Social Worker 208-8060



Samaritan Behavioral Health CrisisCare Opioid Intervention Service

Making A Difference. Offering Hope

Samaritan Behavioral Health, Inc. (SBHI) is now providing opiate crisis intervention services.

The purpose of this service is to medically assist individuals who have received a "Narcan rescue" and been medically cleared by an emergency room.

Services include:

- Crisis Opioid screening
- Medical Screening
- Administration of comfort medications
- Ongoing health monitoring while at CrisisCare
- Recommendation for level of care treatment.
- Referral and linkage to treatment services

- Outreach to peer support providers if desired.
- Provision of information/training regarding DAWN and naloxone kits
- Information on community resources including 12 step meetings
- Follow-up care coordination services for up to three weeks

CrisisCare's Opioid Intervention Services provide short term comfort medications to lessen the symptoms of opiate withdrawal. Patients are assisted in identifying treatment options based upon their assessed level of care and treatment preferences. Linkage and referral to treatment and support services and follow up case management services are also provided.

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Samaritan Behavioral Health, Inc. is a contract agency of the Montgomery County Alcohol,
Drug Addiction, and Mental Health Services Board.

Opioid Intervention Service

Questions/Answers

Q: Who is eligible for this service?

A: Montgomery County residents who have received a "Narcan rescue" within the previous 4 hours and have been medically cleared by an emergency room.

Q: How do I access this service?

A: Emergency room staff will contact SBHI CrisisCare on your behalf to provide referral information and the estimated time of arrival.

B. Participants will be required to provide proof of medical clearance from the emergency room.

Q. How will transportation be provided?

A: Secure transportation will be provided by a private transportation company at no cost to the participant.

Q. Who will be providing the identified services?

A. Services will be provided by a Registered Nurse, Medical Assistant, Licensed Mental Health therapist, and an on call physician.

Q: Why would I want to come to CrisisCare after going to the ED?

- A. You will be able to receive medical monitoring and medication that will make you more comfortable in a safe place as you withdraw.
- B. You will be linked to treatment services based upon your assessed level of care needs, including the SBHI Ambulatory Withdrawal Management services and/or residential detox services, or other outpatient drug treatment services.
- C. You and your family/support will be given information on getting your own DAWN kit with Narcan.
- D. You will be given information and linkage to peer support and 12 step services.

Q: What happens once I leave CrisisCare?

A: All participants will receive follow up telephone services within 24 hours to provide ongoing assessment of needs, linkage and referral, and supportive services.

B. Participants can access supportive crisis phone line services 24 hours a day, seven days a week.